

20 Year Limited Warranty BiForm Residential Flooring

Products Covered

BiForm SPC Rigid Flooring 0.3mm wear layer used in a residential setting.

Warranty Cover

For purchases made on or after 1st December 2015 - BiForm Ltd (hereinafter "BiForm") warrants to the original consumer purchaser (hereinafter "Purchaser") that, for a period of twenty (20) years from the date of original consumer purchase, under normal use and service conditions, BiForm's flooring products (hereinafter the "Products"), shall be free from material defects in workmanship and materials, and shall not crack, delaminate or suffer structural damage.

This warranty does not cover costs of installation, removal or reinstallation including but not limited to labour and freight. This warranty does not cover staining, colour variations or fading. BiForms sole responsibility shall be, at its option, to either refund the percentage of the original purchase price listed on the prorated Warranty Schedule or replace the defective product.

This warranty is subject to the limitations and exclusions below.

Prorated Warranty Schedule

Years Since Purchase	Purchase Price Covered
1-10 years	100%
11-15 years	75%
16-20 years	50%

Limitations and Exclusions on the Warranty

This 20 year Limited Warranty is void if any of the following occurs: (a) improper installation and/or failure to abide by BiForms installation guidelines; (b) movement, settling, distortion or collapse of the ground or supporting structure on which the BiForm products are installed; (c) naturally occurring casualties including impact of objects, earthquakes, tornados, hurricanes, lightning, flooding or acts of God; (d) improper handling or storage, neglect or misuse

of the BiForm products either by the Purchaser, the transferee or third parties; (e) improper application of paint or other surface chemicals not recommended by the Manufacturer in writing; (f) adverse effects of air pollution and (g) normal weathering of surfaces (h) normal wear and tear.

BiForms liability with respect to defective products shall in no event exceed the replacement of the defective products or refund of the purchase price as described above. This warranty may be transferred one (1) time, within a five (5) year period beginning from the date of original purchase by the Purchaser, to a subsequent buyer of the property upon which the BiForm products were originally installed.

BiForm shall not be liable for any incidental or consequential damages arising out of the use or ownership of this product. This Warranty gives you specific legal rights and you may also have other rights covered by consumer law

Limitation of implied warranties

There are no warranties, expressed or implied, which extend beyond the description contained herein including the implied warranty of merchantability and fitness for a particular purpose.

How to Claim

To make a claim under this limited warranty, Purchaser, or the transferee, shall notify BiForm, in writing, within the warranty period referred to above, a description of the claimed defect and proof of purchase, to the following address:

BiForm Limited, P O Box 13842,
Onehunga, Auckland, New Zealand

